



Job Description

[◀ Previous Job](#)**Assistant Director/Deputy Chief, RDPS**[Next Job ▶](#)[Apply for Job](#)**Job ID** 17555**Full/Part Time** Full-Time**Job Number** 438**Regular/Tem...** Regular**Location** Whitby, Ontario[☆ Add to Favorite Jobs](#)[✉ Email this Job](#)

The Region of Durham is committed to diversity, equity, and inclusion within its community and organization, and strongly welcomes and encourages applications from Indigenous Peoples, people of colour, women, persons who live with disabilities, people from 2SLGBTQI+ communities, and people from diverse communities.

In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), accommodation will be provided throughout the recruitment process to applicants who live with disabilities.

Assistant Director/Deputy Chief, RDPS

As a key member of the paramedic services team, the successful candidate will develop, lead, implement and evaluate a high quality, cost effective, responsible ambulance service, as defined by the Ambulance Act and Regulations. Reporting to the Chief/Director, RDPS, the incumbent will:

- Develop, implement and revise operational service plans for the delivery of a performance-based emergency medical service program
- Coach and lead the management team to ensure operational readiness and that services are maintained at peak performance levels
- Determine the station and fleet specifications, ensuring response time standards and quality indicators are achieved
- Ensure the supply and equipment inventory is maintained
- Liaise with the Central Ambulance Communication Center, tiered response providers, ambulance service operators and administrative bodies to ensure the paramedic services operation continuously meets the service demands
- Play a key role maintaining the Region's emergency response plan to ensure that paramedic services participates in a coordinated response in the event of a major contingency
- Review and analyze call reports, current research and data to ensure that service demands are met, and associate risk is minimized
- Participate in the development, monitoring and allocation of the divisional budget to ensure compliance with the approved budget fiscal control
- Participate in the development and implementation of public outreach and marketing strategies to promote the paramedic operation
- Provide oversight to Professional Standards and assist with investigation process as required

- Provide coaching and mentoring opportunities for Commander positions specific to the Deputy role
- Function as department lead on Provincial and Federal service reviews to ensure regulatory compliance

The successful applicant will possess:

- Several years senior management experience in the ambulance service or related health care sector
- Diploma in Emergency Care/Paramedicine from a College of Applied Arts and Technology combined with an Advanced Emergency Medical Care Assistant Certificate required; University degree in a relevant discipline is preferred
- Current knowledge of legislation including the Land Ambulance Act and Regulations, Mandatory Health Programs and Services Guidelines, Highway Traffic Act, Occupational Health and Safety Act, Employment Standards Act, Labour Relations Act, Workplace Safety and Insurance Act
- Demonstrated strong leadership, coaching and strategic thinking competencies
- Developed analytical and planning skills, strong communication and time management skills
- Ontario Class 'G' Drivers licence as a minimum

Management & Exempt Salary Grade 9

- Salary: \$125,846 to \$157,308 per annum

Conditions of Employment

Proof of education, qualifications and any other job bona fide requirements will be required prior to start date.

In addition, all new hires must be fully vaccinated upon hire to meet the [Region's Mandatory Covid-19 Vaccination Policy](#). As required, exemptions will comply with the Ontario Human Rights Code.

External Application Process

Come find a home where exciting and rewarding careers are balanced with your lifestyle. We thank all applicants; however, only those being considered will be contacted. Please apply online (www.durham.ca) no later than midnight (Eastern Standard Time) on the closing date indicated on the Job Posting.

The Region of Durham is an equal opportunity employer committed to an inclusive, barrier-free recruitment and selection process. If contacted for an employment opportunity and you require accommodation, or if this information is required in an accessible format, please contact us at: RecruitingHelp@durham.ca and a Recruiter will provide appropriate assistance pursuant to the Region's Accommodation and Accessibility policies. Please note that resumes should not be sent to RecruitingHelp@durham.ca.

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