

Superintendent, Paramedic Operations - 5 positions

9 hours ago

Job ID 2024-14094 **# Positions** 5 **Position Type and Status** Regular Full-time**Job Industry** Government and Public Sector, Healthcare and Medical Services **Career Level** Management **Min** CAD \$100,172.00/Yr.**Post Closing Date** 9/9/2024 11:55 PM **Max** CAD \$125,213.00/Yr.

Overview

Superintendent, Paramedic Operations - 5 Positions

Health Services - Paramedic Services

Status: Regular Full Time**Salary Range:** \$100,172 - \$125,213 per annum, plus comprehensive benefits**Work Mode:** Onsite**Location:** 1600 Bovaird Dr E, Brampton, ON**Hours of work:** 42 hours per week

Who we are: Peel Regional Paramedic Services are recognized leaders in pre-hospital care, innovation and research. Each year we respond to over 140,000 calls, bringing advanced medical knowledge and interventions to the road and into the homes of Peel's residents. We save lives and provide Peel's residents and visitors with unsurpassed out of hospital care. We dedicate our lives to providing expert, reliable out of hospital and community care while ensuring the needs of our community are efficiently met.

Reporting to the assigned Commander, we are seeking a Superintendent to lead, guide, and coach our growing service of Primary and Advanced Care paramedics.

What you will do in this role:

- Participate in divisional initiatives to improve paramedic on-time performance by monitoring response times, staffing levels, and out-of-service time delays
- Make recommendations for improvements to the deployment plan
- Listen and act upon system feedback suggestions from Paramedics
- Communicate with the Central Ambulance Communications Center (CACC) on all vehicle movements due to maintenance or service
- Utilize data, (performance metrics) to aid in decision-making, communicate with staff and achieve goals of the program
- You will be called upon to act as scene commander during an emergency and/or disaster with a medical focus; working with police, fire and other allied agencies within Peel Regional boundaries and at the request of other Paramedic services outside Peel
- A collaborative approach to people management will be vital to the success of this role, this will involve mentorship, coaching and fostering a collective team approach in order to achieve optimal

employee performance and satisfaction in addition to enhancing the overall Strategic Plan for Paramedic Services

- Working with the management team, the union representatives and Paramedics you will participate in committees and initiatives to promote a respectful working environment, foster effective communication and inspire the delivery of high quality service and teamwork with a focus on a consistent approach
- Excellent supervisory skills will be utilized to manage day to day employee relations in a unionized setting, training and motivating your team, reviewing and processing paperwork, conducting vehicle and site inspections as well as investigations
- Expert working knowledge of all applicable legislative requirements, policies and procedures by the Ministry of Health and Long Term Care, Ambulance Act, and the Occupational Health and Safety Act by conducting and participating in audits, best practice and other corporate initiatives

What the role requires:

- An Ambulance and Emergency Care/Paramedic Diploma
- Provincial Certification and AEMCA (Advanced Emergency Medical Care Attendant qualifications as an Advanced Care or Primary Care Paramedic) in conjunction with Base Hospital Certification to perform delegated medical acts as a Primary or Advanced Care Paramedic
- Five (5) years paramedic field experience
- Supervisory experience in either an acting or full-time role within a unionized environment
- A valid Class "F" Drivers Licence as required under Provincial law and meet all requirements of the Ambulance Act and Regulations
- Demonstrate a commitment to diversity, equity, and inclusion through continuous development, modeling inclusive behaviors, and proactively managing bias
- Combination of education and experience may be considered

Skills/Abilities:

- Open and effective communication style (written + verbal), ability to communicate in a clear and professional manner with both the public and internal staff
- Strong leadership capabilities and competencies that foster a collaborative working style to coach and lead a growing team
- Ability to communicate and encourage change that supports best practices in Paramedicine and Operations

Perks @ Peel and why you will love working for us:

- Comprehensive Health, Dental, Vision benefit plan including psychological health, effective start date
- Automatic enrolment into OMERS pension plan
- Accrue Vacation on a monthly basis
- 3 Paid personal days and floating holidays
- Flexible hours supporting your wellness and wellbeing
- Annual performance review and merit increases based on performance
- Supportive leadership and a culture of respect and inclusion
- Access to tuition reimbursement and learning and development resources

Work Mode & Job Location: Onsite, 1600 Bovaird Dr E, Brampton, ON - subject to change

Interview: Our recruitment process will include video conference technology

Kindly ensure to regularly monitor your spam and junk email folders, as important communications regarding your application may be directed there.

If this opportunity matches your qualifications and experience, please apply on-line.

About Us

Peel Region consists of the cities of Brampton and Mississauga, and the town of Caledon. Peel Region delivers essential services to more than 1.5 million residents and approximately 175,000 businesses.

We're working to create a community that is safe, inclusive, and accessible. A place where everyone feels they belong and can access the services they need to thrive throughout each stage of life.

Our workforce is 6,700 strong and since 1974, we've been delivering a wide range of resident focused services. Our services include paramedic services, health programs, long-term care and services for seniors, child care support, garbage collection and recycling, waste water and water treatment, road maintenance, financial assistance, and housing support.

Recognized by Canada's Healthy Workplace Month® with the ***Great Employer Award*** presented by Excellence Canada, Peel Region is a place where everyone feels they belong. We strive to develop a workplace that values and respects diversity, practices inclusion, recognizes the unique contributions and abilities of all people and facilitates innovative thinking. At Peel Region, people come first. Each employee has an important role within our community and when we work together, it's impactful. We encourage you to [join us](#) in delivering essential services and programs to our diverse community. You won't find a better opportunity than Peel Region.

Peel Region: working with you



Additional Information

Peel Region is committed to a diverse and inclusive workplace where everyone is respected and valued for their contributions, and where everyone is treated fairly and has opportunity to grow and develop. As one of the most diverse regions in Canada, we are committed to establishing a qualified workforce that is reflective of the population we serve.

Peel Region is committed to providing accommodations throughout the recruitment process, upon request. If you require accommodation, please notify us and we will work with you to meet your needs. Accessible formats and communication supports are available. Please contact zzg-hrtalentacquisition@peelregion.ca

Please be advised, Peel Region uses email to communicate with applicants for open job competitions and does not use AI technology in any part of the recruitment process. It is the applicant's responsibility to include an updated email address that is checked daily and accepts emails from unknown users. As we send time sensitive correspondence via email (i.e., testing bookings, interview dates), it is imperative that applicants check their email regularly. If we do not hear back from applicants, we will assume that you are no longer interested in the position and your application will be removed from the competition.



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